

## ALCOHOL & DRUG SERVICES

Provides prevention services for youth and adults and gender-specific comprehensive outpatient treatment services, including Medication Assisted Treatment (MAT) for adults. Walk-in assessments conducted Mondays, Tuesdays and Thursdays. Service times vary by program. Call for details.

**Phone:** Treatment Services: 614-645-6839  
Prevention Services: 614-645-2457  
Harm Reduction Services: 614-645-6612  
**Hours:** Mon.-Thu.: 8 a.m.-6:30 p.m.  
Fri.: 8 a.m.-5 p.m.

## ANIMAL BITES, DANGEROUS ANIMALS & RABIES CONTROL

Responds to animal bite and 311 Service Center complaints, issues farm animal permits, and provides information on animals and public health.

**Phone:** 614-645-6134  
**Hours:** Mon.-Fri.: 8 a.m.-4:15 p.m.

## BABY & ME TOBACCO FREE

Provides individualized smoking cessation services to pregnant mothers, and education, support and free diapers during and after pregnancy. Enrollment and sessions are by appointment.

**Phone:** 614-645-2135  
**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## BIRTH & DEATH CERTIFICATES (Vital Statistics)

Provides certified copies of Franklin County birth and death certificates; \$25 fee. Info at [www.publichealth.columbus.gov](http://www.publichealth.columbus.gov).

**Phone:** 614-645-7331  
**Hours:** Mon., Tue., Thu. & Fri.: 8 a.m.-4:15 p.m.  
Wed: 9 a.m.-4:15 p.m.

*Walk-in, same-day service Monday-Friday; closes at 4 p.m.*

## BODY ART LICENSING

Inspects and licenses tattoo and body piercing establishments.

**Phone:** 614-645-7005  
**Hours:** Mon., Tue., Thu. & Fri.: 7:45 a.m.-4:45 p.m.  
Wed.: 10 a.m.-4:45 p.m.

## CAR SEAT PROGRAM

Performs car seat safety checks and offers low-cost car seats to eligible families.

**Phone:** 614-645-7748  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## CENTER FOR PUBLIC HEALTH INNOVATION

Works with partner organizations to advance racial equity by strengthening community relationships, bringing community voices into decision-making, providing technical assistance, and making policy recommendations. Actions that improve racial equity will improve equity for all.

**Phone:** 614-645-0867  
**Email:** [CPHInnovation@columbus.gov](mailto:CPHInnovation@columbus.gov)  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## CHILD INJURY PREVENTION

Provides information and services to prevent childhood injuries and youth suicide deaths.

**Phone:** 614-645-1667  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## COLUMBUS CARE COALITION

(Community, Action, Resiliency, Empowerment)

Offers trauma responsive services, education, outreach and crisis response in the community.

**Phone:** 614-645-6248  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## COLUMBUS & FRANKLIN COUNTY ADDICTION PLAN

Works to reduce overdoses, overdose deaths and infectious diseases by preventing opioid abuse and addiction, reducing the number of opioid-related deaths, expanding treatment access, and improving community safety.

**Phone:** 614-645-0803  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

*For a mental health or substance abuse-related emergency, call the Netcare Access Crisis Hotline: 614-276-CARE (2273).*

## COMMUNITY RIGHT-TO-KNOW HOTLINE

Monitors and provides information on chemicals used or stored within Columbus/Franklin County.

**Phone:** 614-645-6275  
**Hours:** Mon.-Fri.: 7:45 a.m.-4:45 p.m.

## DENTAL CLINIC

Offers basic dental services, including exams, x-rays, cleanings, fillings, extractions (pulling teeth), some root canals, and denture repairs. Walk-in emergencies (hours vary).

**Phone:** 614-645-7487  
**Hours:** Mon.-Fri.: 8 a.m.-4 p.m.

*(closed daily noon-1 p.m.)*

## DENTAL SEALANT PROGRAM

Provides dental sealants (plastic coatings) on back permanent molars for second and sixth grade students attending Columbus-area schools. No cost, but some insurance can be billed.

**Phone:** 614-645-6853  
**Hours:** Mon.-Fri.: 8 a.m.-3:30 p.m.

## DIRECT CONNECT PROJECT

Provides free short-term case management, PrEP referrals and linkage to social services for those who are at risk of acquiring HIV in order to help them meet their basic needs and remain HIV-negative.

**Phone:** 614-645-6883  
**Hours:** Mon., Tue., Wed. & Fri.: 8 a.m.-4:30 p.m.  
Thu.: 8 a.m.-5 p.m.

## EMERGENCY PREPAREDNESS

Strengthens Columbus' ability to prepare for and respond to emergencies by working with other agencies, developing and practicing emergency plans, monitoring disease, and training responders.

**Phone:** 614-645-7944  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## ENDING THE HIV EPIDEMIC

Focused on HIV diagnosis, treatment, prevention and outbreak response in central Ohio. Offers services to support people living with HIV as well as those who are HIV-negative.

**Phone:** 614-645-CARE (2273)  
**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## EPIDEMIOLOGY

Collects, analyzes and interprets data for community health assessment and program planning and evaluation; conducts surveillance; and, prepares for and responds to public health threats.

**Phone:** 614-645-6252  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## FOOD PROTECTION & LICENSING

Licenses and inspects food service operations and retail food businesses, and offers workshops for food workers.

**Phone:** 614-645-7005  
**Hours:** Mon.-Fri.: 8 a.m.-4:15 p.m.

## FOODBORNE ILLNESS REPORTING

Investigates foodborne illness complaints from the public.

**Phone:** 614-645-1791  
**Hours:** Mon.-Fri.: 7:45 a.m.-4:45 p.m.

## FRANKLIN COUNTY HEALTHCARE COALITION/ COLUMBUS METROPOLITAN MEDICAL RESPONSE SYSTEM

Plans for medical emergencies involving chemical, biological, radiological, nuclear and explosive events.

**Phone:** 614-645-3567  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## HEALTHY HOMES

Provides phone consultations on household hazards and assistance to families of lead-poisoned children.

**Phone:** 614-724-6000  
**Hours:** Mon.-Fri.: 8 a.m.-4:15 p.m.

## HEALTHY SCHOOLS

Inspects public and private schools to protect the health and safety of children by preventing hazards.

**Phone:** 614-645-7005  
**Hours:** Mon.-Fri.: 8 a.m.-4:15 p.m.

## HEPATITIS C - LINKAGE TO CARE

Follows up on positive Hepatitis C testing results and connects individuals to further testing, education, health care, transportation, insurance, and other support services.

**Phone:** 614-645-CARE (2273)  
**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## HUMAN RESOURCES

Provides position recruiting, labor relations and human resources management.

**Phone:** 614-645-6238  
**Hours:** Mon.-Fri.: 7 a.m.-4 p.m.

*Civil Service Job Line: 614-645-7667 (24-hour, Mon.-Fri.)*

## IMMUNIZATION SERVICES

Offers immunizations and education for children and adults.

**Phone:** 614-645-8180  
614-645-7559 (Project L.O.V.E. & Outreach)

**Email:** [shots@columbus.gov](mailto:shots@columbus.gov)  
**Hours:** Mon.: 8 a.m.-4:15 p.m.  
Tue.: 10 a.m.-6:15 p.m.  
Wed.: 8-11:15 a.m.  
Thu. & Fri.: 8 a.m.-4:15 p.m.

*Clinic may stop taking patients early if it becomes full.*

**Worthington Clinic Hours (600 High St., Worthington):**  
1-4 p.m., first Wed. of every month

## INFANT SAFE SLEEP

Conducts infant safe sleep education and services to reduce sleep-related infant deaths.

**Phone:** 614-645-1762 (for program information)  
614-645-3111 (for a portable crib; while supplies last)  
**Hours:** Mon.-Fri.: 7:30 a.m.-4 p.m.

## INFECTIOUS DISEASE INVESTIGATION

Investigates reported cases of communicable disease, monitors disease in the community, and prevents the spread of disease.

**Phone:** 614-645-1474 or 645-7417 (emergency on-call)  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## INFECTIOUS DISEASE REPORTING SYSTEM

Makes reporting communicable disease to the local health department easy and efficient. Designed for health care practitioners and laboratories only.

**Phone:** 614-525-8888 (24-hour)  
**Web:** [www.idrsinfo.org](http://www.idrsinfo.org)  
**Fax:** 614-525-8890

## LINDEN ANTI-VIOLENCE PROGRAM

Offers a proactive, holistic plan to reduce violence in the Linden area by identifying individuals at risk for violent activities and intervening in potential violent circumstances.

**Phone:** 614-645-5060  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## LINKAGE TO CARE & RETENTION PROGRAM

Provides linkage and reengagement services to people newly diagnosed and/or living with HIV/AIDS who have fallen out of care for six months or more. Serves Franklin, Licking, Delaware, Morrow, Union, Madison, Pickaway and Fairfield counties.

**Phone:** 614-645-CARE (2273)  
**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## MATERNAL-CHILD HOME VISITING

Offers free, in-home, family-centered care coordination from registered nurses, social workers and outreach workers to promote healthy mothers, fathers, babies and families. Services focus on increasing the family's access to health care and community resources, improving birth outcomes and providing education. Fatherhood support services also are available.

**Phone:** 614-724-BABY (2229)  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## MOBILE CRISIS RESPONSE

Offers support directly in the community following a 911 call and provides in-person assessment and intervention to address a person's unique needs while in crisis.

**Phone:** 614-645-4545  
**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## NEIGHBORHOOD SOCIAL WORK

Connects residents to resources and provides referral/linkages to create social, physical and economic environments that promote health and wellbeing for all. Provides services in neighborhood sites such as libraries, Neighborhood Pride Centers and community events.

**Phone:** 614-645-6807 (Social Work Help Line)  
**Hours:** Mon.-Fri.: 8 a.m.-4 p.m.

## ONE BLOCK AT A TIME

A microcommunity intervention aimed at improving the health and wellness of one block at a time.

**Phone:** 614-645-6248

**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## OUTBREAK RESPONSE

Investigates and responds to outbreaks to prevent illness and protect the community.

**Phone:** 614-645-6578

**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## PLANNING & QUALITY IMPROVEMENT

Coordinates community health improvement and strategic planning for Columbus Public Health; measures customer satisfaction; guides quality improvement initiatives; and, monitors performance and compliance with departmental, state and national public health standards.

**Phone:** 614-645-6052

**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## PRIMARYONE HEALTH

Provides primary, OB, pediatric, vision and dental health care for all ages. Call for information or an appointment.

**Phone:** 614-645-5500

**Web:** [www.primaryonehealth.org](http://www.primaryonehealth.org)

## PUBLIC AFFAIRS & COMMUNICATIONS

Works with media, provides information to the public via social and traditional media, coordinates public records requests, and develops public health education campaigns.

**Phone:** 614-645-7213

**Hours:** Mon.-Fri.: 8:30 a.m.-5 p.m.

## REROUTE PROGRAM & FAMILY ENGAGEMENT

Offers trauma responsive wraparound services such as counseling, case management, mentorship and resource linkage for adolescents ages 13-21 who are experiencing gun violence or are most at risk of experiencing gun violence. Also offers families the help they need to support their child's success through strong and respectful interventions, groups and initiatives.

**Phone:** 614-645-5822 (ReRoute Program)

614-674-0895 (Family Engagement)

**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## RIGHT RESPONSE UNIT

Licensed clinicians provide an alternative response for calls to the 911 Emergency Communications Center and triage calls having a mental health or social service component, moving them away from a traditional police response to a community crisis counselor.

**Email:** [RRU@columbus.gov](mailto:RRU@columbus.gov)

**Hours:** Mon.-Fri.: 8:30 a.m.-12 a.m.

## RYAN WHITE PROGRAM

Links and retains people living with HIV/AIDS with care, including medical and mental health care, alcohol and drug services, and housing and utility assistance. Serves Franklin, Licking, Delaware, Morrow, Union, Madison, Pickaway and Fairfield counties.

**Phone:** 614-645-CARE (2273)

**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## SAFE COMMUNITIES

Promotes traffic safety through a community coalition by focusing on seat belt use, drinking and driving, speeding, pedestrian and bicycle safety, teen driving, older adult driving, and motorcycle safety.

**Phone:** 614-645-2481

**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## SEXUAL HEALTH & WELLNESS CENTER

Provides confidential reproductive health care for all genders, their partners and teens; testing, treatment and prevention education for sexually transmitted infections; preventive annual exams and cancer screening; birth control options, including long-acting methods (implant and IUD); pregnancy testing; and, tobacco cessation. Call to make an appointment. Accepts insurance. Fees based on household size and income.

**Phone:** 614-645-7774

614-645-6757 (Spanish)

**Hours:** Mon.: 8 a.m.-4:15 p.m.

Tue.: 10 a.m.-6:15 p.m.

Wed.: 8 a.m.-12:15 p.m.

Thu. & Fri.: 8 a.m.-4:15 p.m.

## STRATEGIC NURSING TEAM

Provides vaccination opportunities throughout the community, assists with emergency community outreach, and provides trainings for "Stop The Bleed" and Narcan (naloxone) administration.

**Phone:** 614-645-7968

**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

## TOBACCO PREVENTION & CONTROL

Licenses, educates and inspects tobacco retailers to comply with Columbus City Code and Columbus City Health Code regulations; provides complaint investigation and enforcement under Ohio's Smoke-Free Workplace law; and, works with community partners to promote and support tobacco use prevention.

**Phone:** 614-645-7005 (general program information)

866-559-OHIO (Smoke-Free Workplace complaints)

**Hours:** Mon.-Fri.: 8 a.m.-4:15 p.m.

## TUBERCULOSIS (TB) PROGRAM

Provides screening, treatment, case management, education and guidance for Columbus and Franklin County residents with active TB; identifies and evaluates contacts of persons with active TB; evaluates the need to treat new immigrant and refugee arrivals; and, provides community and medical provider consultation and education services.

**Phone:** 614-645-2199 (schedule an appointment)

614-645-1823 (report active or suspected case of TB)

614-645-6518 (community or provider information or education)

**Hours:** Mon.: 8 a.m.-2:15 p.m.

Tue.: 10 a.m.-6:15 p.m.

Wed.: 8-11:15 a.m.

Thu. & Fri.: 8 a.m.-4:15 p.m.

## VECTOR CONTROL

Monitors and controls mosquitoes and rodents to prevent diseases, inspects private swimming pools to prevent mosquito breeding, and consults on insect control.

**Phone:** 614-645-3111 (24-hour hotline) or 614-645-7005

**Hours:** Mon.-Fri.: 8 a.m.-4:15 p.m.

## VIOLENT CRIME REVIEW GROUP

Works with City agencies to provide a rapid response to violent crimes, evaluate homicides and provide interventions to reduce the impact and rate of homicides in the community.

**Phone:** 614-424-9340

**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## VOICE (Violence Outreach, Intervention, Community Engagement)

Assists victims of violent crime who have been referred by Grant Hospital, providing conflict resolution, community crisis response, and case management to address educational, employment or housing needs. Also provides wraparound services and connects participants to needed social services.

**Phone:** 614-424-9340

**Hours:** Mon.-Fri.: 8 a.m.-5 p.m.

## WATER PROTECTION

Licenses and inspects public swimming pools, spas, spray parks, private water wells, household and semi-public (small commercial) sewage systems and solid waste facilities to comply with Ohio regulations. Also offers pool operator training.

**Phone:** 614-645-7005

**Hours:** Mon.-Fri.: 8 a.m.-4:15 p.m.

## WIC (Women, Infants & Children Program)

Provides supplemental food, breastfeeding support and nutrition education for pregnant, breastfeeding and postpartum women, infants and children up to age 5. Call to make an appointment.

**Phone:** 614-645-7280

**Hours:** Mon., Wed. & Thu. 7:30 a.m.-4:30 p.m.

(closed 12:30-1 p.m.)

Tue.: 9 a.m.-6:30 p.m. (closed 2-3 p.m.)

Fri.: 7:30-11 a.m.

## WOMEN'S HEALTH & WELLNESS CENTER

Provides confidential reproductive health care for all genders, their partners and teens; testing, treatment and prevention education for sexually transmitted infections; preventive annual exams and cancer screening; birth control options, including long-acting methods (implant and IUD); pregnancy testing; and, tobacco cessation. Call to make an appointment. Accepts insurance. Fees based on household size and income.

**Phone:** 614-645-1850

614-645-5907 (Spanish appointment line)

**Hours:** Mon.: 8 a.m.-4:15 p.m.

Tue.: 10 a.m.-6:15 p.m.

Wed.: 8 a.m.-12:15 p.m.

Thu.: 8 a.m.-8 p.m.

Fri.: 8 a.m.-4:15 p.m.

## YOUTH WELLNESS INITIATIVE

Promotes adolescent wellness through evidence-based sexual and reproductive health programming.

**Phone:** 614-645-0952

**Hours:** Mon.-Fri.: 8 a.m.-4:30 p.m.

*Hours and service availability are subject to change. Please call ahead. Closed for City holidays and other selected dates.*

*Language interpretation services are available at Columbus Public Health. See staff for assistance.*

*Updated 1/2024*

# COLUMBUS PUBLIC HEALTH DIRECTORY OF SERVICES



COLUMBUS  
PUBLIC HEALTH

📍 240 Parsons Ave., Columbus

📞 614-645-7417

✉️ [health@columbus.gov](mailto:health@columbus.gov)

🌐 [publichealth.columbus.gov](http://publichealth.columbus.gov)

