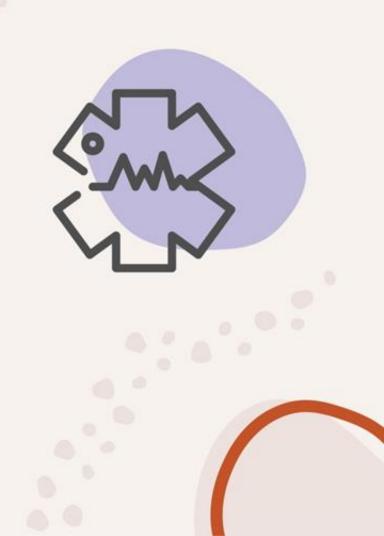
# Welcome

presented by





### Who We Are

CancerBridge is a cancer-focused service that provides employees and their immediate family members with easy access to personalized support from oncology nurses and physicians who are experts in their specific type of cancer.

Connectors to Cancer Experts Who Care. Advocates for Early Detection, Prevention & Screening. Promoters of Health & Wellness.



## How CancerBridge Supports City Employees

Our oncology specialists listen and guide employees and their families cancer questions and concerns.

Expert

Advice

Education

Ongoing

Support

Employees can participate in learning opportunities related to oncology to gain confidence and learn how to improve health and wellness.

Our oncology nurses will support you along your entire cancer care continuum.



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Oncology Nursing Phone Line

Wellness series, onsite events, personalized education support

New oncology support program

CancerBridge

### Being Connected to an NCI-designated Comprehensive Cancer Center (CCC) is Valuable



Employee CCC No matter where our employees or family members are, we will connect them to the closest NCI-designated cancer center.



## What Employees Are Saying



Overall Satisfaction Net Promoter Score

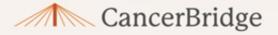
\*\*NPS(FY'2021): 2021 Average for healthcare industry is 16-27, Health insurance industry average is 14

#### **Employee**

"Working in customer service as a district manager for 11 years, I was blown away by how CancerBridge promptly connected my mother-in-law to a physician who specialized in her cancer. I am so glad we contacted CancerBridge. The physicians and nurses provided helpful advice."

#### Employee

"Getting to a nurse was quick and easy. The nurse was informative while compassionate. The surgeon called me the next morning to answer my questions and to reassure me. I scheduled a second opinion appointment with the surgeon. I am very pleased with the CancerBridge benefit, so much so that I've already referred a coworker."



# **Thank You!**





Employee Assistance: (855) 366-7700 Employer Inquiries: (614) 293-8301 MyCancerBridge.com

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