



Empowering Our Residents

How We Support You

The 311 Customer Service Center

The 311 Customer Service Center makes life easier for Columbus residents by providing easy access to City services and resources. From reporting a pothole to requesting bulk pick up, 3-1-1 is an easy, one-stop source for residents. There are multiple ways to contact 3-1-1: visit columbus.gov/311, email 311@columbus.gov; or call 614-645-3111.



THE CITY OF
COLUMBUS
ANDREW J. GINTHER, MAYOR

DEPARTMENT OF
NEIGHBORHOODS
311 CUSTOMER
SERVICE CENTER

Community Planning - Hilltop & Linden

In collaboration with area residents, the Department of Neighborhoods helps to drive neighborhood planning by moving community ideas from inspiration to implementation. Delivering on Mayor Andrew J. Ginther's commitment to every Columbus neighborhood, the Department helps to resolve community concerns by tapping into neighborhood potential and coordinating with City departments. Community planning in Linden and the Hilltop is bringing strategic approaches and equity to revitalization efforts in these neighborhoods. Visit onelinden.org to see the One Linden plan, and envisionhilltop.com for updates on the Hilltop plan.



Rise Up CBUS!

We're taking community pride to a whole new level! Come out to a Rise Up CBUS! event to talk with city staff and partners about Opportunity Rising - Mayor Andrew J. Ginther's aspirations for every Columbus resident to equitably prosper and grow. Enjoy free food and music! Visit columbus.gov/RiseUpCBUS for more information about the program and a list of upcoming events.



The My Brother's Keeper Initiative

My Brother's Keeper (MBK), a nationwide initiative founded by former President Barack Obama, seeks to expand opportunities for boys and young men of color, creating 'cradle to career' strategies for achieving important milestones in life. The MBK Summit and Conference provides opportunities for young men to enhance their knowledge and skills. Visit MBKVillage.org for more information.





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Neighborhood Pride Centers & Liaisons

Neighborhood liaisons serve as your direct link to city services and provide support for area commissions. They are located in Neighborhood Pride Centers in each region of Columbus. Liaisons work with residents, city officials, and civic organizations to empower residents to improve their neighborhoods. Find the nearest Neighborhood Pride Center and your Liaison at columbus.gov/neighborhoodliaisons.



The New American Leadership Academy

The New American Leadership Academy is a leadership and professional development program focused on civic engagement for New Americans in the Columbus community. Participants receive mentorship and professional development on topics including government, civic responsibility and implicit bias. Visit columbus.gov/nala for more information.



The Commission on Black Girls

Black Girls and Women are resilient, despite the race and gender driven disparities complicating their lives. The Commission on Black Girls is a definitive step forward in taking community action to improve the quality of life for Black Girls and thus our society.

Visit thecommissiononblackgirls.org for more information.

The Community Relations Commission

The Department protects the rights of Columbus residents through the investigation of discrimination complaints, mediation, and other voluntary options to address discrimination and discriminatory practices. Contact the Community Relations Commission by calling 614-645-1993 or visit columbus.gov/discrimination.

ANNUAL EVENTS

MLK Celebration and March

Black History Month Celebration

My Brother's Keeper Summit and Job Fair

Rise Up CBUS!

Yom Hashoah Remembrance Neighborhood

Best Practices Conference

MLK Youth Oratorical Contest

My Brother's Keeper Conference

Community Relations Commission

Lunch and Learn Series

**For more more information about our events
and how to get involved, visit
columbus.gov/neighborhoods/events**