



City of Columbus  
 Mayor Michael B. Coleman

**Department of Public Utilities**  
 John R. Doult, P.E., Director

RULE AND REGULATION NO. 03-01  
 Division of Water  
 Department of Public Utilities

Date: February 28, 2003

SUBJECT: DIVISION GENERATED MULIT-UNIT TURN-OFFS

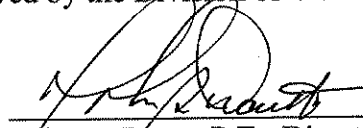
Pursuant to the authority granted under Columbus City Codes Chapter 1101, the Director of the Department of Public Utilities hereby adopts, establishes, and publishes this rule and regulation to be effective at the earliest date allowed by law. This rule and regulation supersedes Division of Water Rule and Regulation 92-01, published January 25, 1992 in the *City Bulletin* of Columbus, Ohio. This rule and regulation is in addition to any established requirements that have not been superseded or rescinded by this or any previous act.

APPLICATION: For all multi-unit dwellings with billed charges in delinquent status after the effective date of this Rule and Regulation.

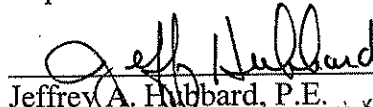
Tenants of multi-unit properties may not be aware the property owner has not paid the water bill and service is to be disconnected.

Concerning any turn-off for delinquency, the number of units served by the meter shall be determined. If less than two units, water service should be terminated. If there are two or more, door hangers shall be placed on at least 50% of the units serviced by the meter. If there is a resident manager's office, a notice must also be left at that office. The information on the door hanger must indicate that service shall be terminated after four (4) workdays if the water bill has not been paid. In order to prevent turn off, payment must be received by the Division of Water the workday before the turn off day.

APPROVED:

  
 John R. Doult, P.E., Director  
 Department of Public Utilities

2/28/03  
 Date

  
 Jeffrey A. Hubbard, P.E.  
 Administrator  
 Division of Water

2/25/03  
 Date

Published in City Bulletin \_\_\_\_\_

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Water Division	614/645-7020	FAX: 614/645-8177	TDD: 614/645-7188
Electricity Division	3500 Indianola Avenue	Columbus, Ohio 43214	
	614/645-8371	FAX: 614/645-7830	TDD: 614/645-6454